Does (No) Discovery Lead to (ILL) Delivery?
Sherri Michaels and Rachael Cohen, Indiana University

How persistent are library users in obtaining the material that they want? If they search the catalog for a known-item, but get zero results, what will they do next? Will they place an interlibrary loan request or just move on to another more available item? This session will present the results of a study at Indiana University to determine the persistence of library users in obtaining known items.

10 Months of Tipasa
Meg Atwater-Singer, University of Evansville

At Discovery to Delivery VII, Meg presented a session comparing various interlibrary loan (ILL) systems. Following the conference, she recommended that the University of Evansville Libraries (UEL) adopt Tipasa, and ILL system developed by OCLC. Over the summer of 2017, UEL migrated to Tipasa and launched the new system in August 2018. It has been eight months since implementation. This session will discuss how UEL’s staff were trained by OCLC, and how the migration impacted department workflows.

Interlibrary Loan 101
Holli Moseman, Indiana State University

New to ILL or need an overview? This session will include the basics of borrowing, lending, document delivery and copyright. An ILL dictionary will be provided to help decipher all those crazy resource sharing acronyms and new vocabulary. Please bring your questions!
All morning sessions meet in the Great Hall

8:00 - 8:55 AM  Registration and Continental Breakfast

9:00 - 9:10 AM  Welcome and Introductions

9:10 - 9:50 AM  OCLC Updates with Tony Melvyn

9:50 - 10:00 AM  Break

10:00 - 10:40 AM  InfoExpress Update with Jennifer Clifton, Indiana State Library and NOW Courier

10:35-11:15 AM  SRCS/ShareIt Update with Wendy Knapp, Indiana State Library and Debbie Hensler, AutoGraphics

11:30 - 12:45 PM  LUNCH BUFFET

SRCS/ShareIt Users Group Meeting
Please join us for an open meeting/Q&A, facilitated by Indiana State Library staff and Debbie Hensler from AutoGraphics

1:00 – 1:45pm  SESSION 1 BREAKOUTS
LOCATIONS TBA

Party Time: Resource Sharing Cataloging Shelf
Anna Goben, Indiana State Library
Cataloging parties, bringing together experienced catalogers from multiple agencies to work on un-cataloged holdings, are an exciting new way that Evergreen Indiana libraries are working together. This presentation will review the process, the experience, the pitfalls, how we solved our problems, and opportunities to expand this program to other libraries.

Sharing Your Greatest Resource, You!: Developing and Hosting a Campus-wide Librarian’s Meet & Greet for Faculty & Staff
Courtney Block, Indiana University Southeast
During this presentation, Courtney will discuss the importance of creating opportunities for access to the library’s greatest resource: the librarians themselves. Students visit libraries daily, but how often do we create opportunities for faculty and staff to mingle with and get to know campus librarians? During this presentation, Nicole will discuss how she planned and hosted a “Librarian’s Meet & Greet” targeted at faculty and staff, and created opportunities for engagement and networking.

Are Your Statistics Lying to You?
Larissa Sullivant, Indiana University, Ruth Lilly Law Library
“There are three types of lies — lies, damn lies, and statistics.” ~Mark Twain
Are your statistics lying to you? Do you know that a comprehensive inventory of your library collection is essential for reporting accurate statistics? This session will summarize the Indiana University Ruth Lilly Law Library recent inventory process, describe our challenges and successes, and discuss the inventory’s effect on the collection and catalog.

2:00 – 2:30 pm  PLENARY DISCUSSION, GREAT HALL